



AGENDA ITEM NO 7

St George Neighbourhood Partnership Tuesday 25th March 2013

Report of: John Atkinson Neighbourhood Working Coordinator

Title: Neighbourhood Working Priorities

Officer presenting report: Abdulrazak Dahir / Gemma Dando / John Atkinson

RECOMMENDATION:

That the SG NP chooses 10 Neighbourhood working priorities from the shortlist in table 1.

1. St George area has benefited from being part of the Neighbourhood Working pilot area since October 2012, and a review of the results from the pilot is contained within Appendix A. The Neighbourhood Working Pilot officially finished at the end of March 2013 and the new way of working is being implemented across the city.
2. Highways, planning, licensing and trading standards officers have now joined the neighbourhood working initiative and are committed to delivering against neighbourhood working priorities. In addition to this, a core team of PCSOs are also being tasked against neighbourhood working priorities. Where the need arises, other services

and partners are being approached to join neighbourhood working to expand the skills and support available to tackle neighbourhood priorities.

3. As outlined in the report of 26th March 2013, SG NP are now asked to formally agree 10 key local priorities for the Neighbourhood Working team to work on. These may be an extension of priorities that have been tackled during the pilot or new priorities that have been identified recently. In SG NP it is proposed that these priorities are further discussed and agreed at SG AGM on 25th June.
4. The intention at the moment is for the NP to choose the priorities annually. Priorities may be broad with specific locations to be decided locally at forums or other local means. For example, a NP may choose dog fouling as a priority, and either choose the main locations to focus on, or ask the forums to choose the locations.
5. Progress can be reported in a way that suits the NP – this could be at NP meetings and/or at forums, subgroups and other local meetings, and progress reports will also be available online.

St George NP priorities

6. A shortlist of 24 priorities has been developed between February and May from an analysis of 18 data sources including Quality of Life Survey, Neighbourhood Forums, Neighbourhood Partnership and sub-groups. These have been consulted on locally at forums, subgroups, community facing events, websites, specific neighbourhood working ward based surveys and engagement during multi-agency operations. This consultation has produced a preferred list of 10 with extra weighting given to those priorities coming from the largest number of sources. The shortlist of 24 local priorities and the preferred 10 priorities are contained within the table below – the preferred 10 as described above are in bold

Priorities Table

	Issue	Details
1	Police and BCC dealing with crime and ASB	Quality of Life Survey and the baseline Neighbourhood Working ward based survey both showed confidence in Police and BCC in this area remains very low in both wards with East showing 30% and West showing 28% compared to a Bristol average 38%
2	Graffiti	Graffiti, particularly serial tagging identified as a problem throughout the city. Local satisfaction levels reasonable but problems raised around concerns of tagging on and around Church Road.
3	Bins on Streets (domestic)	Problems with bins left in the highway particularly in streets running between Beaufort Road and Church Road. Doors here open straight onto the street so creative solutions needed
4	Parking on Pavements	Hotspot problem both location and times. Including school pick-ups and drop-offs and in more narrow streets around Church Road. Also at junction of Furber Road and the Kingsway where parking is damaging the green space.
5	Streetdrinking, ASB and littering	Around hotpots in parks and green spaces, eg. Meg Thatcher's, Troopers Hill and St George's Park. Tends to be younger people and needs joined up Outreach with new Youth Provision
6	Burglary (dwelling)	Burglary is still reducing across St George but hotpots still occur that could form more targeted work by NWT
7	Car Dealers on Streets	Problem across the East of the city. Hotspot on Blackswarth Road suspected to be a mixture of private and trade dealers.
8	Damage to Wildlife in St George's Park	Ongoing problem. Problem Solving Process in place. Trialling voluntary closed season and code of conduct. Police stepped up patrols and education work moving forward with anglers. Park bye-law now comprising part of wider city-wide application.
9	Cycling on pavements	Problem across SG but no ward significantly complaining more than another. Needs added education and enforcement.

	Issue	Details
10	Dog Fouling	SG East and West below average satisfaction on QOL 2012. Dog Wardens and Neighbourhood Forum have identified hotspots through the NP area and multi-agency ops are planned.
11	Illegal tobacco products	Many smaller shops alleged to be selling duty free or counterfeit cigarettes and tobacco products across SG area.
12	Fly posting	Action ongoing against clubs / promoters. Statistics showing large reduction but still scope for more MA work.
13	Dangerous Walls, footpaths and overgrown PROWs	First example on Lamb Hill where NWT has taken action against house owner with responsibility ongoing. Waste Contracts and May Gurney monitoring weekly maintenance work on lane. NWT regular visits. Also leaning wall along PROW from Kingsway to Meg Thatcher's Garden. Reported dangerous footpath in lane adjacent to Kingsway Youth Centre.
14	Burglary (non-dwelling)	Particularly from allotment sheds over summer months. Education, prevention and enforcement role for NWT.
15	Street lighting	NP identify lacking in certain areas. NFs suggest lighting on highways and in parks often not working and confusion about reporting and maintenance. Parks problem with overgrowing vegetation obscuring lights. Audit already complete in crime area. Scope for more across St George.
16	Furber Road Green Space	Residents complaining about people parking in green space and want to implement Area Green Investment Plan.
17	Scruffy privately owned land	Junction of Bell Hill and Marling Road owned by JC Deceaux needs improving and enhancement.
18	Crews Hole Road Safety	Complaints that road is dangerous for pedestrians and cyclists in particular.
19	Overgrowing vegetation	Problem across area but particularly where overgrowing PROW and / or Highway such as Crews Hole and Dundridge Park.
20	Theft from Motor Vehicles	CSO and Police mapping hotspot locations and designing prevention / awareness information for emerging locations.

	Issue	Details
21	Pot Holes	Particularly on reported roads eg Reformatory Lane. NP want damage fixing quicker and ongoing maintenance schedule.
22	Police and BCC dealing with crime and ASB	Quality of Life Survey and the baseline Neighbourhood Working ward based survey both showed confidence in Police and BCC in this area remains very low in both wards with East showing 30% and West showing 28% compared to a Bristol average 38%
23	Lack of activities for Young People	Identified through Env sub-group and Neighbourhood Forum as real concern. Creative Youth Network scheduled to meet with YP reps Thursday 30/05/13
24	Bins in Kingsway	Reports that bins in the Kingsway Precinct aren't emptied regularly enough and are very difficult to use. The recycling bins are not cleaned regularly.

Appendix A

SG priorities tested in pilot:

Issue:	Ward:	Actions:
Dangerous walls and PROW on Lamb Hill	St George East	Highways team now served 2 formal notices at premises. NWT visited 06/03/13 to speak to new owner. Waste Contracts now closely monitored contract and work May Gurney now regularly sweeping after week of daily work. Initial clearance by Community payback via AEO.
Dog Fouling	St George West	Dog Warden completed education / enforcement action at hotspot – Reformatory Lane. Further NP wide day of action 04/04/13 with Police and RSPCA alongside dog warden and NWT
Parking on Pavements	St George West	Gladstone Street BCC Tenant parking campervan across pavements. AEO and NWT visited and supported – van moved. Joint parking ops with Police and Parking Services.
ASB and littering from fishermen	St George West	Conflict between anglers and other park users. Fishing litter causing damage to wildlife particularly birds and swans. MA approach so far with publication of code of conduct and closed season. Increased Police patrols and working with Environment Agency about rod licences. Advice leaflet produced and education day planned.

Detailed outcomes and outputs from individual work streams so far are available on request from john.atkinson@bristol.gov.uk. The six month pilot project is now being evaluated in terms of customer satisfaction, (from Neighbourhood Working Ward Based Surveys), and in terms of component service data, (from individual teams involved in the pilot).